



FILE NOTE			
Matter name:	eBay International AG exclusive dealing notification N93365		
ACCC parties	Lauren Roy		
Other parties	Jeremy		
		Date	17/04/2008

Jeremy called to provide an oral submission regarding this matter.

Jeremy was informed a record of the conversation would be placed on the ACCC's Public Register and was given the opportunity to review the record.

Jeremy is a seller on eBay. Jeremy submits that it is not a security issue; the 11,000 signatures on the online petition suggest that buyers and sellers want a number of payment options.

Jeremy offers PayPal as a payment option and about fifty per cent of his customers choose to pay this way. Jeremy submits that about fifty per cent of his customers are older people that prefer to pay at the bank and don't want a PayPal account.

Jeremy submits that through this policy, eBay are effectively restricting who can buy. Jeremy has spent four years establishing his business and is concerned he will lose out if eBay implements this policy.

Jeremy notes that PayPal charges additional fees and submits that businesses on eBay can't afford to lose 30% or even 10% of their sales to fees. Jeremy submits that buyers and sellers want the freedom to choose the payment method and both will lose out if the notified conduct is implemented.

Jeremy submits that eBay make more money out of the fees associated with selling an item than they do out of PayPal and the notified conduct will result in decreased sales. Jeremy doesn't believe the policy is being implemented for security reasons.

Jeremy notes that in the last four years, his business has never had an issue with direct deposit, and has received thousands of feedback.

Jeremy believes sellers will be disadvantaged by the notified conduct. Jeremy notes that when buyers pay from their bank account – known as an echeque – it takes 5-6 working days before the seller receives the funds.

Jeremy submits that the notified conduct is a 'restriction on trade.'