

Roy, Lauren

Subject: ebay exclusive dealing [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

**EXCLUDED FROM
PUBLIC REGISTER**

From: name excluded
Sent: Friday, 2 May 2008 12:18 PM
To: Adjudication
Subject: ebay exclusive dealing

Hello,

The basis for my complaint focuses around the fact that Ebay owns the payment system and is exploiting the public interest by forcing users to use it, its bullying by a multinational.

A similar but larger comparison would be if Google required any online stores that wanted to be listed in its search directory to use its Google Checkout payment system or not be listed. People can chose not to use Ebay or Google, but based on exposing your product or service to the largest market you lose sales. It would be suicide for many businesses who currently use other payment systems such as Google Checkout to walk away from Ebay. The comparison is that both are dominate players in their industry as Google is the largest search engine in the world, and Ebay is the largest auction site. Google does not force its website to use Checkout software, Ebay should not force PayPal solution, it should be optional as people can chose to use it if they want the extra benefits/features it offers.

People have the right to chose, Visa doesnt decline you for credit if you have a mastercard!

Its not in the public benefit, it is only in the interest of Ebay and its shareholders.

Once this is launched in Australia, this would be used as a case for pushing past regulators around the world, they are only doing this in Australia at this stage, because they have to build a test case they can use around the world for regulators.

This paypal deal would be seen as unfair and not in public interest, they own the company and forcing users to use it. There is very little competition to Ebay or PayPal at the moment and combining the solutions would destroy any possible competition.

Another example would be anyone registering a domain with Melbourne IT "MIT" when they had the monopoly on domain registrations. A comparable situation would be having to also get their hosting from

MIT (PayPal), or from a MIT reseller (Credit Card Options) or host it themselves (Cash On Delivery), and not allowing them to use any other commercial alternative where MIT wouldn't make some money. This case would surely be madness to anyone, but this is similar to what Ebay is saying it will do.

I would like to point out that im not a user of Ebay, but do hold a PayPal account, but in the interest of public benefit strongly believe that this is not the case. The ACCC needs to stand up for online users and online business and not allow the exclusive dealing to be allowed.

Thank You
Name and contact details excluded

**EXCLUDED FROM
PUBLIC REGISTER**