

**Roy, Lauren**

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**Subject:** EBAY ISSUE [SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

**From:** forbiddenpassionfruit [mailto:  
**Sent:** Tuesday, 6 May 2008 1:47 PM  
**To:** Adjudication  
**Subject:** EBAY ISSUE

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PUBLIC REGISTER**

I want to join the thousands of people disgusted with Ebay for putting the interests of their customers so far behind their own greed, and who will be loudly boycotting Ebay if they proceed with this action.

Their blanket response is that it makes Ebay "safer" for users. This is complete and absolute rubbish. If an individual seller has an issue with people making payments then they can CHOOSE to offer payment by Paypal only. If an individual buyer has an issue with not getting refunds for the various reasons from sellers, then they can CHOOSE to only make payment via Paypal.

There is no argument that the safety features of Paypal are far superior to any bank, or other payment method. However, the act of forcing people to use Paypal is illegal and simply immoral because:

- 1 – They are firstly and foremostly doing this to jack up their profits. End of story.
- 2 – They are cutting into the profits of their customers, which will force the general prices of everything sold on Ebay to go up to cover the costs associated with Paypal, as Ebay forbids sellers from adding costs on after the auctions, excluding postage only.
- 3 – Due to the prices going up on Ebay, they will be cutting out their prime target, or bargain hunters as nothing on Ebay will be a bargain anymore.
- 4 – They are removing any competition in regards to payment. Banks offer free internet transactions on most accounts, and a lot of businesses on Ebay have those accounts specifically for Ebay. Removing the right to pay however you choose will also remove business and revenue from all banks and building societies, etc in Australia, not to mention the Post Office (money orders, COD).
- 5 – They are forcing everyone to sign up for a Paypal account, therefore enabling them to send out more spam and unwanted emails, and sell even more names and emails to other unscrupulous companies, etc.
- 6 – Having us pay Ebay fees is fine for the service as if you don't want any of the extras you don't have to pay for them. However now they are forcing us to pay for this through Paypal, and there is a flat fee for all, so if you don't want to use Paypal you don't have a choice to reduce your costs.
- 7 – There are many people who are still wary of transacting money over the internet, and rightly so. Ebay are discriminating against and disadvantaging them unfairly and unnecessarily.

There are many more reasons that this move of Ebay towards forcing people to pay for their ebay purchases through Paypal (owed by Ebay anyway), is illegal and just plain wrong. However I don't have time to go into them all, and that is your job anyway.

I, and moving into the millions of people all around the world, will be shocked and disappointed if you let this illegal and socially detrimental act occur. If you do, there will be ramifications that consist of appeals legal action taken against the ACCC and Ebay, and when push comes to shove, in a court of law, we will win.

Good luck, and make the RIGHT choice – protect the people you were set up to guard against big business squashing.

Nicole.

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