

Roy, Lauren

Subject: Paypal and Ebay [SEC=UNCLASSIFIED]

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From: Fatima Shah [REDACTED]
Sent: Friday, 2 May 2008 8:59 AM
To: Adjudication
Subject: Paypal and Ebay

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To whom it may concern,

I would like to make a submission against eBay's notification for exemption from Section 47 of the Trade Practices Act 1974 (TPA) on the grounds that their notification does not make the case of public benefit outweighing public detriment.

- Paypal is not safer than other methods
- Ebay owns paypal and simply wants to make more money.
- Paypal is not user friendly and not efficient
- Paypal is forcing users to send items and keep a 21 day hold on their money and up to 90 days.
- Ebay is also not allowing other methods which are just like paypal for e.g. credit card processors like ANZ, Westpac, Paymate etc and therefore offer the same amount of security. If it is simply about security then why would they not allow these similar methods?
- Paypal is not safe as mentioned by many many stories on the eBay discussion forums and also dedicated sites like www.paypalsucks.com www.paypalsuxs.com so there claim that it is for increased security is just bogus
- If eBay really wanted to increase security they would have better verification systems set up to stop the thousands of overseas sellers who sell and disappear without a trace. Places like Oztion.com.au have a variety of verification methods to verify people before allowing them to sell. If they can do it so can eBay.

The bottom line is that this has NOTHING to do with benefitting the consumer and ALL to do with eBay's bottom dollar.

Thankyou
Regards
Fatima Shah