

Roy, Lauren

Subject: eBay Australia "PayPal only" payment method .. [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

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PUBLIC REGISTER

From: Ron Nash [mailto:]
Sent: Monday, 21 April 2008 12:51 AM
To: Adjudication
Subject: RE: eBay Australia "PayPal only" payment method ..

Dear Sir/Madam -

With reference to the move by eBay Australia, to make nearly all buyers and sellers on eBay, use PayPal for the transaction, I am of the personal opinion that eBay Australia should be charged under Section 52 of the Trade Practices Act, dealing with misleading and deceptive conduct, specifically for stating that ..

[QUOTE] "To make our marketplace an even safer place to buy and sell, eBay is introducing some changes"[UNQUOTE] - (the change being, virtually nearly all, PayPal-only, transactions).

There is no proof in this statement, that could be verified in a court of law. Transactions in any format are prone to fraud, even with the best of regulations in place. There is no guarantee that buyers and sellers using PayPal exclusively, will be subject to less fraudulent activity, and less financial losses. One only has to initiate a Google search using "PayPal fraud" as the search words, to produce approximately 300,000 pages relating to PayPal fraud.

The statement is deceptive and misleading, in that eBay is pursuing an agenda to force nearly all eBay auction users to do auction transactions via PayPal - with no guarantee of increased safety, apart from the above statement. The statement is followed by another statement that eBay is increasing PayPal fraud coverage amounts. There is no guarantee that any (or every) PayPal fraud committed against any eBay user WILL be covered, and the money refunded.

eBay's agenda is purely to increase eBay and PayPal gross income and profit. I have been an eBay buyer and seller for over 7 years and have never encountered fraud in any Australian financial institution payments - but I have had PayPal fraud perpetrated on me, in that a seller took my money and never supplied the goods. eBay cannot, and will not, supply a guarantee of increased safety to eBay users, if this proposed move goes ahead.

Accordingly, I believe that eBay is indulging in misleading and deceptive conduct, and should apply.

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Yours sincerely.

Ron Nash.

Address excluded

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