

Ebay requiring only Paypal payments

Dear ACC

You are asking for public comment on Ebay's requirement for all sellers to offer PayPal, and buyers to pay only by PayPal or cash on delivery.

I see this simply as an attempt by Ebay to increase it's profits, since Ebay owns PayPal. This will mean that Ebay takes a fee from each seller for listing and selling, and then an extra percentage (through PayPal), to handle each transaction. Each buyer will also pay a percentage to Ebay/PayPal each time they buy.

Buyers and sellers will also have to pay PayPal to register and use PayPal.

I feel this will especially impact on people who are only selling a few items, for instance when spring cleaning. Why should you have to pay to register on PayPal just to be able to sell? You already have to pay listing and selling fees to Ebay.

Currently there is a lot more choice available in payment methods on Ebay. Why should they be allowed to operate a monopoly on payment method?

Ebay say they are ensuring security, but I think this is rubbish. It's profit they want to ensure.

Many people offer Direct Deposit as a payment method. It's secure, quick and reasonably priced. People already have bank accounts, so they are only paying their standard bank transaction fee. Posting a cheque or money order offers people who don't feel comfortable with on-line banking a way to pay on Ebay.

PayPal is convenient, especially when buying and selling overseas, but it shouldn't be the only way to pay on Ebay.

To conclude - don't let Ebay bring in a payment method monopoly! It's against the Trade Practices Act, as well as simply being unfair. Make sure they have to continue to let people have a decent choice in how they pay for their purchases.

regards,

Kathleen Mohr