

Roy, Lauren

Subject: I wish to protest against eBay's PayPal change [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

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PUBLIC REGISTER**

From: Chris Riley [mailto:
Sent: Saturday, 19 April 2008 12:04 PM
To: Adjudication
Subject: I wish to protest against eBay's PayPal change

To whom it may concern,

Just read the thing about PayPal.

What a joke. On top of the soon to be introduced change preventing sellers from leaving negative feedback, I think that's the nail in the coffin for any future dealings that I might have had with eBay. I have been buying and selling DVDs on eBay as a hobby since 2001, with the small profit that I make going back into my DVD collection.

If I have to hand over yet another slice of my profit, because I HAVE TO accept payment by PayPal (which as we all know is just an arm of eBay), and I am forced to pay to use this service (as a seller you get charged for accepting payments via PayPal) then it is just not going to be worth the hassle as far as I am concerned.

How can eBay stipulate that you must use a service that it owns and charges you for using? And, after all this, your profits remain locked up in PayPal and you can't withdraw them without paying an additional charge if the amount is less than \$150.00 (not so good if you are a low volume seller).

The whole thing stinks!

The ACCC has to be nuts if they let this one through!

It paints the proverbial picture of a mouse on an exercise wheel battling to get ahead but getting nowhere.

For me, instead of paying \$1.60 to eBay as its share of a \$21.95 transaction (listing fee and final valuation fee), I'll now have to pay \$2.43 (83 cents or more than 50 percent more).

Please don't let eBay get away with this.

Thanks
Christopher Riley
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[Contact details excluded]

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