

Roy, Lauren

Subject: ebay [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED

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EXCLUDED FROM

From: sharon gibbs

PUBLIC REGISTER

Sent: Wednesday, 7 May 2008 6:25 PM

To: Adjudication

Subject: ebay

I am writing in disgust at the changes ebay are trying to bring in. I have a paypal a/c only because ebay convinced me a to open one as a better way of paying. I have nothing but contempt for ebay and paypal. I paid a seller using their safe(as they put it) method. The payment did not go through to the seller for a while yet it was deducted from my bank immediately. The seller contacted me saying that they had not received my payment so I paid the seller directly from my bank account. Next thing I know there is a letter from paypal telling me that my paypal account is \$518 overdrawn as they paid the seller as well. In this case the seller was paid twice and was going to reimburse my payment. They didn't and eventually ebay kicked the seller off for breaching some of their rules. After several attempts at contacting ebay and paypal I had given up. Both told me it was not their problem to contact the other. A catch 22.

As of today still nothing has been done by either paypal or ebay because as far as they are concerned it is not their problem. I cannot log into my paypal account to close it. After many many emails and phone calls, I phoned paypal and spoke to an American man who told me I had to deposit the full amount that my paypal account was overdrawn before I could access my paypal account. I cannot even close the account and they have my banking details.

If I was to go into a shop to buy I am able to pay with cash, credit card, eftos, store card, and the list goes on. Same if I want to pay a bill I can use any method I choose including Bpay or Bill Pay as well as the others I have mentioned. Paypal is not a bank nor is it as safe as they would like everyone to believe. Just read some of the horror stories in the ebay forum. PETITION AGAINST PAYPAL.. There is over 3,500 comments posted on this one topic.

I strongly object to them dictating to me who and how I have to bank with while buying any item from any seller. I thought we still had rights in this "lucky country" Not so according to ebay.

I would also like to mention that I am being discriminated against due to a medical disability. If these changes take effect, Paypal or Pick up only. I will have to allow strangers to come to my home to pick up any items I might like to sell. Anybody could pretend to be a buyer when in actual fact they are just watching my home and preparing to break in or worse attack me. How safe is that? According to ebay it is very safe as these are the only options given to everyone.

This is blatant pure greed and nothing more. If the government care anything at all about our freedom of choice this motion by ebay should be thrown in the trash and left there.

Thank you for taking the time to read my email I realise with the extension you have granted for submissions you must be totally inundated with emails so I thank you in advance. Regards Sharon Gibbs

16/05/2008