

Roy, Lauren

Subject: RE: Ebay & Pay Pal Exemption to Trade Practices Act. [SEC=UNCLASSIFIED]
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From: Spring Migration [mailto:organisers@springmigration.com.au]
Sent: Thursday, 1 May 2008 7:16 PM
To: Adjudication
Cc: admin@rightsatwork.com.au; info@cbr.alp.org.au; info@vic.alp.org.au; sbfowang@nevacc.com.au; Sophie.Mirabella.MP@aph.gov.au
Subject: RE: Ebay & Pay Pal Exemption to Trade Practices Act.

Dear Sir or Madam,

I wish to lodge an objection regarding Ebay & or Pay Pal's application for an exemption to the Trade Practices Act.

I have been an ebay seller & buyer for the past four years.

Ebay and Pay Pal continually change the rules as they go along and everyone has had to just accept them in the past.
These rules that change are always just to add extra Fees and charges to buyers and sellers alike.

As you may well know Pay Pal is a company owned by Ebay.
I already pay approximately \$1000.00 AUD per month in fees to both companies.
10% end of sale fees plus listing fees to ebay.
Plus another 2.5% if an item is paid for through Pay Pal. (this 2.5% is also charged on the cost of postage)
The only way to avoid the extra 2.5% fees paid to Pay Pal is offer other options of payment.
We are already on a very thin profit line when we sell through Ebay.

Ebay keep repeating in their media interviews that "Pay Pal is the ONLY safe way to pay online"
I can dispute this statement - I have sold over 3000 items on ebay with only 11 people dissatisfied with their purchases (these were refunded)
Of these 3000 items sold approximately 200 were paid by Pay Pal, the remaining 2600 all paid by Internet banking, Australia Post Money Orders and Personal Cheques.

I object to Pay Pal being offered as the ONLY Payment option for Ebay.
This is lessening my competition in the marketplace on ebay. As a Seller I have no freedom to choose how I am paid. As a buyer I have no freedom to choose how I pay.

As my buyers mostly prefer to pay by direct credit or money order , bank cheque or personal cheque.
It will also impact on Banks in Australia as they will miss out on direct credit and debit payments, which many people prefer to pay by in Australia
It will also impact on Australia Post as 90% of our buyers prefer to pay by this method. (so Australia post misses out on selling their money orders)
It will also impact on Pay Mate (a business which Ebay sold and are now excluding them from their payment options as well. (this in itself is an Unfair Trading Practice.)
It will also impact on Western Union Money Gram

What will come next? Ebay parcel delivery only?

Today 1st of May, 2008 is International Boycot Ebay day, where ebay sellers worldwide are closing their doors, I myself have ended 450 items in this protest, to show a unified presence that we are not happy with Ebay and their continual changing of their rules.

13/05/2008

Pay Pal is not a safe way to pay as Ebay and Pay Pal will tell us all.

I have had several instances where a person has said they didn't receive their goods and without any notice their money was taken from my Australian Business Banking Account and given back to the buyer without my knowledge or permission. I had no way of addressing these issues. The money was just taken from me and no item was returned to me.

This problem is worldwide - if someone from your organisation goes to www.youtube.com and do a search on Ebay they will see the many instances of this crime. (and much more than that as well)

I beg you to disallow this exemption to the Trade Practices act.

If not it will open the floodgates for any business to change their practices.

(eg) **Myer may change their payment policy** to. You can only pay for our products using your Coles Myer Card. (no credit cards accepted)

or a number of similar instances, **Service Stations, Supermarkets. or maybe you can only bank with the Commonwealth bank and no others.**

I like all Taxpaying Australians want a fair deal for ourselves and our families.

Granting this exemption to Ebay will greatly diminish our freedom as Australians, the freedom to buy, sell and pay for our goods.

This restriction of trade concocted by Ebay and their other company Pay Pal is an affront to our freedom, I also believe that the Australian Government should take a very close look at both Ebay and Pay Pal as these few instances are only a the tip of the iceberg.

I believe that Ebay are still not paying GST as all Ebay sellers do.

Thanking you for your time.

Yours faithfully,

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