

Roy, Lauren

Subject: ebay insisting sellers only receive payment via Paypal [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED

ACCC Classification: SEC=UNCLASSIFIED

Security Classification:
UNCLASSIFIED

EXCLUDED FROM

PUBLIC REGISTER

From: Karina [mailto:karina@roy.com]

Sent: Wednesday, 7 May 2008 7:45 PM

To: Registers, Public

Subject: ebay insisting sellers only receive payment via Paypal

Hi there,

I received an email newsletter today indicating you were looking into ebay's latest plan to make all sellers/buyers use the Paypal payment system.

I couldn't find anything on your Public Register but would like to register a 'NO' vote for this plan.

I have only been using ebay for approx 6 months but found many buyers preferred to pay via direct deposit into my bank account. This is much better for a seller too as there are no additional fees PLUS the money is in your bank account overnight! With Paypal you need to wait for \$150 or more to be in your account or there are further costs with withdrawing to your bank account AND it takes several working days for the process to take place. They claim it is more secure but I have never had a problem with a direct deposit into my bank account - it always takes place overnight!

It seems to me a greedy move that ebay now want all payments to go through Paypal (a business ebay owns). This means they are charging twice for every item once through ebay AND then through their own payment system. This also means fees are paid on the postage component as well! The ebay charges are calculated only on the actual price of the item but the Paypal fees are on the total amount paid (item + postage). Ebay have set up their feedback system to stop sellers charging extra for postage (than what it actually costs) so the seller can end up paying more for the postage than they have received by the time they pay extra fees as well!

I have always offered Paypal as an option and found it a great system for overseas payments but I don't believe it to be fair trading at all for ebay to insist on this payment option as the ONLY one available. It is very restrictive and is a way for them to make more money at the expense of the seller. It really is restrictive and DOUBLE-DIPPING!

I hope you will consider my concerns in your decision-making and hope you are able to stop this!

Kind regards,

Karina Drummond