

Roy, Lauren

Subject: eBay forcing people to use PayPal [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED

ACCC Classification: SEC=UNCLASSIFIED

From: Stephen Brown [mailto:sbrown@ruralco.com.au]

Sent: Tuesday, 6 May 2008 11:23 AM

To: Adjudication

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As a sometime eBay user I object to this attempted rip-off

The stated objective of additional protection for Buyers is a nonsense.

The only time I did have a problem with an eBay transaction I had used PayPal but was unable to get any response when I raised an issue.

PayPal does not give any additional protection over direct use of a Credit Card.

Even if in some circumstances it offers some more protection than a direct bank transfer there is no reason to force everyone to use this method.

There can be no justification for allowing eBay to break the spirit and letter of the law in this way.

Regards,
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