

Roy, Lauren

Subject: Ebay and Paypal [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED

ACCC Classification: SEC=UNCLASSIFIED

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From: Ruth Hall [REDACTED]

Sent: Thursday, 8 May 2008 4:28 PM

To: Adjudication

Subject: Ebay and Paypal

I wish to lodge a submission about the system Ebay is trying to force it's members to use.

They are forceing people to ONLY USE PAYPAL for means of payment.

By doing this we have had our chose of payment withdrawn,and now have to open a paypal account,giving out private details to someone we do not trust.It means there is no competion.

Paypal has created a monolpy situation.

As a seller we can only offer paypal.This means we have to pay higher charges than we would if we used our bank.

Paypal is owned by Ebay and it is just another way to make more money.They say it is to offer safer trading but this is not so as paypal does not do what it say's it does.Trying to get a refund must fall in with their " guidelines " which change to suit them.As a seller they take from accounts without approval then charge for it also.In Australia I believe we have a choice who we deal with and people do have a right to run their business as they want BUT there must be competion otherwise people will be cheated of their right to choice, and forced to pay the going price .I hope you come to the right solution which is to tell Ebay that this cannot happen.

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Douglas Hall.

Address and contact details excluded

The lady on your phone told me that this submission would count as I am not good on the computer.