

Roy, Lauren

Subject: Ebay Policy - Paypal Only - June 17th 2008 [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED

ACCC Classification: SEC=UNCLASSIFIED

**EXCLUDED FROM
PUBLIC REGISTER**

From: Jonathan Killen

Sent: Wednesday, 30 April 2008 11:16 PM

To: Adjudication

Subject: re: Ebay Policy - Paypal Only - June 17th 2008

Dear Sirs,

i am writing with regards to the recent eBay policy of Paypal Only for accepting and sending payments, to be introduced in June of this year.

I am writing as not only a concerned seller/buyer, but also as an Australian Business who sees this move as a possible floodgate for other Business' in Australia.

Whilst ebay are not officially an Australian Entity, they are still governed by our fair trading practises are they not?

as a business, i offer all Current accepted methods of payment In Australia, including processing Credit / debit cards through MY OWN merchant account (which ebay prevent me from doing) and cheques/cash/bpay/direct deposit etc etc.

With the lastest move by ebay to prevent all methods other than their own Paypal, is, in my opinion, a breach of anti-competition laws, Because they are effectively forcing me to force my customers to pay via the only method that ebay allow me.

can you imagine if Australians were forced to pay via one method only in any other business in Australia? There would be a major shutdown of our nations businesses.

so why therefore, should eBay be allowed to carry out this act on the Australian Public and Business?

furthermore, the very fact that eBay have applied for immunity on this very issue, only shows that they know that they are possibly breaching Australian laws.

As a foreign owned company, why should Australian's transfer their own money outside of Australia to a company that doesn't promise its customers that they will necessarily see the goods for that money, or indeed money received for goods.

there are thousands of customers of ebay/paypal who have never seen their goods/money, when using paypal. I am one such customer and Paypal refused completely to help me in any way, either by refunding my money, or by helping me retrieve my money, they even went so far to remind me that since i was In Australia, their policy did not cover me!

It would be a very sad day indeed for Australian's, public and businesses alike, for a foreign owned company such as eBay, to dictate how Australian's transact with each other inside of Australia.

You have no doubt received hundreds, if not thousands of similar emails regarding this issue. My only hope is that the ACCC will act accordingly against this move and remind eBay Australia that whilst they are transacting within Australia, they are bound by Australian Laws.

thank you for your attention.

Dr. Jonathan Killen.
Gold Coast
Queensland.