

Roy, Lauren

Subject: EBay and PayPal [SEC=UNCLASSIFIED]
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From: Mark Spencer [redacted]
Sent: Saturday, 10 May 2008 3:23 PM
To: Adjudication
Subject: EBay and PayPal

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To Whom It May Concern:

I've previously sent an email regarding this issue but may have sent it to the wrong address as it doesn't appear on the submissions list.

In regards to your invitation to make submissions in relation to EBay forcing all on line sellers to accept PayPal or cash on pickup as payment for items sold I hereby voice my concern.

I have brought and sold many items on EBay some for a bargain price and others quite considerable amounts. EBay is the only online auction site that is worth using considering the volume of buyers and registered users - effectively it has an almost monopoly position.

The selling fees alone are quite considerable especially for the small time sellers like I, if you add the PayPal fees on top of that it makes it not worth using EBay at all. Knowing EBay Australia and PayPal Australia are related organisations it is clear this application is to ensure increased profits and clearly has very little to do with security for EBay users.

I cannot see any benefit (except for EBay / PayPal profits) to the general EBay community.

Bank Deposits and Australian Money Orders are both very safe with money orders being able to be traced to ensure the buyer has evidence of payment made therefore keeping the seller accountable. I've had no problems in my dealings on EBay regarding payments by these methods either as a buyer or seller.

I object to EBay using their significant market share in the online auction industry to enforce financial services that are owned by them upon us the end user.

I ask that you reject EBay's application.

Mark Spencer

Address and contact details excluded

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