

**Roy, Lauren**

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**From:** Blanch, Belinda on behalf of Adjudication  
**Sent:** Monday, 21 April 2008 5:31 PM  
**To:** Chisholm, Shane; Roy, Lauren  
**Subject:** FW: EBAY/PAYPAL DISPUTE [SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

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**From:** Andrew & Julie Hayward [mailto:  
**Sent:** Sunday, 20 April 2008 2:18 PM  
**To:** Adjudication  
**Subject:** EBAY/PAYPAL DISPUTE

**EXCLUDED FROM  
PUBLIC REGISTER**

To Whom It May Concern,

I am writing in response to notification I recently received from Ebay advising that they would be changing their guidelines in relation to payments for items sold/bought through their site.

They have stated that they will shortly only allow payments via Paypal or COD, in other words they are withdrawing payments by Cheque, Money Order, Credit Card, Direct Deposit.

I believe that not only is this unfair, it is also more expensive for the person selling items, as more fees will be charged and it is down right rude and a blatant disregard for freedom of choice. We are being told that this is how it will be, so they can obviously make more money.

While Ebay gets richer - Australians get poorer.

Ebay have already and will continue to lose members and if the petition that is being signed on petitiononline is anything to go by, there are a lot of unhappy members, who deserve to be treated better than this.

Your investigation and actions in preventing this need to be addressed.

Yours faithfully

Julie Hayward  
Concerned Ebay

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