

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 10:53 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: Ebay [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Duncan Manins [mailto:[\[REDACTED\]](mailto:)]
Sent: Saturday, 19 April 2008 5:09 PM
To: Adjudication
Subject: Ebay

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PUBLIC REGISTER**

Greetings

I would like to add my voice to object at Ebays removal of choice for the way buyers can finalise their payments.

As a seller for over 2 years with over 2000 sales I have been contacted at least 20 times by buyers telling me that my banking details for direct deposit were not showing in 'check-out', then they mysteriously re-appear later without my doing anything. This I have always believed to be a deliberate tactic of Ebay to force buyers to use Paypal.

Also, last week I found that I could not access my Paypal account with over \$1500 in credit unless I linked my bank account to Paypal - no explanation. Unfortunately I needed to move some money quickly, so I had no choice.

Duncan Manins