

Roy, Lauren

From: Petreski, Sonya on behalf of Adjudication
Sent: Thursday, 24 April 2008 7:58 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: Objection to EBay International Exclusive Dealing Notification N93365 [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Jacqui [mailto:[\[REDACTED\]](mailto:)]
Sent: Wednesday, 23 April 2008 4:10 PM
To: Adjudication
Subject: Objection to EBay International Exclusive Dealing Notification N93365

**EXCLUDED FROM
PUBLIC REGISTER**

Dear Sir / Madam,

Please accept my submission opposing eBay International AG's intended restriction of acceptable payment methods.

Objection to EBay International Exclusive Dealing Notification N93365 lodged with the ACCC on or about 11th April 2008 in which eBay Australia is seeking for exemption from provisions of the Trade Practices Act and to be permitted to force all members of eBay to pay for all transaction using their own company Paypal.

The only other form of payment that is being permitted is Cash on Pickup.

Australia is a test market. Ebay's head, John Donahoe has said that if they succeed here, it will be implemented in other countries.

I don't want Australia to fail this test of upholding a climate of fair trade globally.

The head of Trust and Safety in Australia Alastair MacGibbon has stated that ebay users are four times less likely to have a problem on eBay if one pays using PayPal than with other methods. He neglected to mention that consumer protection was withdrawn for any payment methods used other than by paypal on 7th June 2007, prior to the implementation of their ruling that Paypal was prerequisite.

the eBay Standard Purchase Protection Program on ebay.com.au was discontinued on Thursday 7 June 2007.

eBay went on to use a series of morally objectional ads offering cash incentives in favour of using Paypal.

This in effect dupes buyers into thinking that only Paypal is safe.

I strongly **reject** eBay's claim that in removing payment service choices such as bank deposit, money order, Paymate and credit card facilities (unless conducted through Paypal and therefore subject to additional charges payable to Paypal), and implementing exclusive Paypal enforcement, that this will result in benefit to the public that outweighs the detriment to the public.

Regards,
Jacqui Cunningham

24/04/2008

