

Roy, Lauren

Subject: eBay's forcing me to use PayPal [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED

ACCC Classification: SEC=UNCLASSIFIED

-----Original Message-----

From: Bill Mudie

Sent: Tuesday, 29 April 2008 5:02 PM

To: Adjudication

Subject: eBay's forcing me to use PayPal

I'm not sure if I am correct but I submit that it is against the intent, if not the letter, of the 1974 Trade Practices Act which indicates that a company may not use its powerful position in a market to force people to trade in a certain way. I can quite happily accept payment for items I sell through direct internet deposit (traceable), through personal cheques (traceable), or through Money Order (traceable). Not only is eBay trying to force me to use PayPal, but it ALSO charges me for doing so!!! Were they to offer it as an alternative, and my clients chose to use it, that is a different matter. As for eBay not forcing people who trade in used cars etc. to use PayPal it seems to me that they are being discriminatory.

I maintain that the transaction is between me and my client and that eBay is purely providing the avenue for my trading. It should be up to me whether to accept PayPal or not.

Fancy a system where I was forced to use and to pay for a payment system introduced and owned by Woolworths or Coles - there would be one huge outcry from the public.

By the way, I believe that the US eBay has been forcing people to use PayPal for some time, citing security as the reason.

Bill Mudie
Address Excluded

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