

Roy, Lauren

Subject: E-bay's Restrictive Trade Practice Complaint [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED

ACCC Classification: SEC=UNCLASSIFIED

-----Original Message-----

From:
Sent: Saturday, 19 April 2008 10:06 AM
To: Adjudication
Subject: E-bay's Restrictive Trade Practice Complaint

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E-Bay's Restrictive & Unfair Trade Practice ; COMPLAINT

Dear Sir/Madam,

I wish to complain and seek action against the forthcoming changes proposed by the Auction house E-BAY where they are making it a requirement that buyers utilise the PAYPAL system as one of the only payment methods:

and not allowing the normal other options of Money Order, Personal Cheque & Direct Deposit via bank accounts.

I am an older Australian self-funded retiree, and do not wish to give my credit-card details to an International on-line Company, who then take out their own fees for their own method of payment. I am not comfortable with this, therefore it is a detriment to me.

Although not a huge user, I have used E-bay over several years for both buying and selling items from time to time.

In the greater majority of cases, both buying & selling, I have used the Direct Deposit system through my Bank or Credit Union.

This is especially convenient to me, and in the case of both the Bank and the Credit Union there is NO CHARGES to the already existing accounts..

The detriment to me caused by E-bay's proposed changes, is that I will no longer be able to use e-bay without using their own PAYPAL payment system (which involves extra fees), whereas Direct Deposit via my bank is not charged for. Surely this proposal is an unfair and unAustralian system which will restrict my choices of Auction Houses due to their restrictive and unfair payment requirements.

Please advise in due course,

Yours sincerely,

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