

**Roy, Lauren**

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**Subject:** Ebay/Paypal [SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
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**From:** Darrell & Stacey Langridge [REDACTED]  
**Sent:** Friday, 2 May 2008 8:44 AM  
**To:** Adjudication  
**Subject:** Ebay/Paypal

**EXCLUDED FROM  
PUBLIC REGISTER**

Mrs Stacey Langridge  
**Contact Details excluded**

Ebay User ID – Tinkerbelle\*Australia

To Whom It May Concern:

I am writing to express my concern with the new policies Ebay have implemented (effective May & June). As an Ebay user since 2006, I have always had the option to pay/receive payments however is suitable for my needs. Ebay will be changing this, so I am forced to accept PayPal as a seller, and in June – I am only able to make payment with Paypal.

This is extremely unfair and very much a monopoly over our financial decisions. As they own PayPal, they are forcing users to utilise their payment system.

How can they be allowed to do this? Doesn't this breach a fair trading act of some sort??

Another major problem I have with it is that Ebay will continue to accept Direct Deposit & direct credit card payments to pay my sellers fee's (for listing items etc). So they are more than happy to receive their payment any way suitable for the seller, however to purchase something through their site – you MUST use their payment website.

I would appreciate some kind of response to my complaint, as I'm extremely angry.

Kind regards,  
Stacey Langridge