

Roy, Lauren

Subject: FW: EBay Australia's push for PayPal payment only [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Fiona Macdonald [redacted]
Sent: Tuesday, 6 May 2008 5:28 PM
To: Adjudication
Subject: EBay Australia's push for PayPal payment only

EXCLUDED FROM
PUBLIC REGISTER

After reading an article in the Melbourne Age 23.04.08, I would like to also voice my strong opposition to the current promotion EBay is staging that eventually all payments must be via PayPal.

I have been selling items on EBay since November 2005 and have offered PayPal as a choice for payment along with direct bank deposit and money order via mail.

At least half to 2/3 of over 1000 transactions I have as a seller have not used PayPal for payment.

The only issues I have had with sales (3 in total) have involved payment via PayPal when buyers have claimed they didn't receive items I sent. Not only in this instance do I no longer have the item, but PayPal debit your account for the total amount the buyer has paid so the seller is got at twice.

By allowing EBay to enforce PayPal as the only payment option means one of the largest on line auction sites has the ability to obtain a monopoly in the market in all areas of buying and selling - they would in effect be charging me to list an item, charging me for the sale of the item and finally charged me for receipt of payment for the item.

If this policy is introduced, I believe it will be unfair to Australian buyers and sellers alike as it reduces our freedom of choice to deal with each other in which ever way we prefer.

I would be happy to answer any questions you have in relation to my submission

Regards,

Fiona Macdonald