

**Blanch, Belinda**

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**From:** Louise & Eric [bearoness@kalnet.com.au]  
**Sent:** Friday, 18 April 2008 11:27 AM  
**To:** Adjudication  
**Subject:** eBay International AG - Notification - N93365 [SEC=UNCLASSIFIED]

To whom it may concern,

Many thanks for replying to my complaint re eBay /PayPal .I know you are very busy but that's your job there to 'play it fair' with Australian customers who have a grievance.

\*\*I would like to state another point here .

eBay say they' are offering an alternative payment method so they can be seen to be scrupulously unbiased but the truth is the other payment method offered is cash on pick-up BUT how many of these apply to the buyers in this great wide land ?\*\*

Not many I suspect. Most of the sellers sales are further afield than a trivial pick-up jaunt and they have to be sent via post/courier etc. And of course these goods have to be paid in advance before sellers can post them off to buyers.

Our freedom of choice is being eroded here by a firm that's based in Switzerland and all the profits go offshore and how much more if eBay gets the PayPal policy through to thousands of eBayers who ,I may add,helped them get from scratch to where they are today !

PayPal is NOT acceptable in my eyes as the fees are

totally unnecessary ,I deal in direct debit and also buy in same and have NEVER in 7 years of trading had any headaches,problems or hassles with this method.

eBay is greedy,

I'm sure you know of someone ,either in your family or workplace who is an eBayer online so please take the time to talk with them ,ask them how they feel about this new policy and then go out into the streets and chat with the 'little people' the ones like mums'n'dads who rely on eBay to scrape through with their mortgages,food ,clothing etc.The disabled /pensioners also are going to be badly hit in the pocket over this \*\*quadruple dipping in fees!

First the listing fees,then the final cost fees[to eBay] then PayPal take up to 2.4 % ? off the seller and I may add too,they include the postage ,and then charge the seller another fee to deposit the money into selle's account ? I can do my own payment and it doesn't COST ME ANYTHING to have payment go into my bank account.WHY DO I HAVE TO GO THROUGH ANOTHER THIRD PARTY TO DO THIS?\*

If Oztion,an Aussie site can give us a cheaper deal and yet respect our choices of payment,then why should eBay be allowed to fleece it's community of sellers/buyers as they want to ?Totally unethical and money hungry is what comes to mind when I think of eBay Australia.they've really shocked thousands of loyal ,long lasting members of their site,

You ask why I'm still dealing there? Well, let's be honest here, eBay DOES have a bigger coverage globally and I will be going to Ozton in June if you guys let this slip through and eBay has it's way .

Thankyou for reading this,

Yours Faithfully

Louise Dutton



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PUBLIC REGISTER

*Louise, Eric and the Silky Girls, Penny and Tessa.*

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*The problems before us are never as great as the Power behind us.*



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