

Roy, Lauren

Subject: FW: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

21.4.2008

To whom it may concern,

I prefer using PayPal, however many people do not for what ever reason. Our right to choose should not be taken away. One thing I would like to see ebay do is make all sellers list PayPal as an option for payment. This could be compulsory, so that buyers are guaranteed a secure way to pay, with the benefit of insurance, but the consumers right to choose and the competitors right to provide payment services should not be stopped against our will, and our laws.

I agree with Ebay that they make offering PayPal a compulsory part of listing an item, bravo. But I don't agree that PayPal should be the only way to pay. let us, the consumers choose what's best for us.

Healthy competition will stop an Ebay/PayPal monopoly from getting greedy and charging buyers and sellers fees. Please don't let them wipe out the competition, it would be bad for everyone but Ebay.

I believe forcing customers and sellers to use only PayPal, is a form of third line forcing. If I wish to use the services of my bank instead of the services of PayPal, my right to choose should be protected.

If some sellers take their customers to their own check out to complete the transaction, ebay still gets it's fees. To insist that a seller change their own off site checkout to accommodate only PayPal is I feel unreasonable, and costly for the seller as they would need to modify their own site and be forever more hit with PayPal fees that they may never have wanted.

Only this week I had to mutually withdraw from purchasing stamps from a US seller because they did not offer PayPal or direct deposit. His only options were bank cheque, money order, or cash. All of which would have had fees and postage costs adding to the expense and time wasted, with no insurance on any of them.

If only it had been compulsory for the seller to offer PayPal, it would have suited my circumstance. Though I do appreciate it would not suit everybody, so I am in favour of choice for the consumer.

Perhaps if the PayPal service were 100% free from charges for buyers and sellers then this would be a far more attractive choice for all ebay users, and they would not be trying to force us to use this service. As far as I am aware, there are fees and they are not likely to change this as they are making too much of a profit. The consumer gets lumped left with all of the costs through increased prices.

I do not believe that they are doing this for the good of the consumer, or they would not have provided the option of 'pay on pickup'. This loop hole is only going to make ebay less safe as people could try to cut corners and avoid fees, by selecting the 'pay on pickup' option and then paying in any number of insecure ways.

The simple truth is, if it were in our best interest, it would be free and they would not have to force us, so please don't let them.

Thank you.

Sincerely,
Alice Hanneman. (alicat8888)

28/04/2008