

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 10:38 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: ebay & paypal [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

-----Original Message
From: rick. sal & kai
Sent: Sunday, 20 April 2008 8:23 AM
To: Adjudication
Subject: ebay & paypal

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Hi,

In response to your call for submissions re Ebay & PayPal, I personally am disturbed by the attempt by Ebay to force users to use their financial affiliate exclusively.

I have always preferred to use direct deposit as a means of payment or to accept payment from buyers, we are very fortunate in Australia to have such safe and cheap online banking services, (one of the few areas where banks are not using price gouging!!), and i believe it is unduly restrictive to force me to use PayPal.

It is very hard to be anything but cynical about the motives for this change, consumers are well protected with direct deposit and in fact Ebay used to heavily promote this form of payment prior to acquiring PayPal.

I would certainly appreciate retaining the choice of financial institution and method of payment that has been available to date.

Regards, Rick Mooney

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