

**Roy, Lauren**

**Subject:** reference N93365 Ebay/Paypal [SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

**From:** sunrises to sunsets [REDACTED]  
**Sent:** Sunday, 20 April 2008 4:44 PM  
**To:** Adjudication  
**Subject:** reference N93365 Ebay/Paypal

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In reference to Ebay applying to use Paypal or cash on delivery only.  
 I wish to add my very strong objections to this application.  
 I am an Ebay buyer.I have tried in the past to pay some sellers by Paypal, & found it very difficult to do, as Paypal have "lost" some of my payments,which took over a week to find.Not only is their format hard to follow, but it takes a lot longer for the payments to reach the seller. I am currently trying to pay a sellers invoice byPaypal, the only option open to me from this seller, but Paypal's not allowing me to pay.As I stopped using Paypal a few years ago, I have forgotten my password.I followed the links to retrieve my password, & it keeps asking for my password, & not allowing me to continue!!  
 As Ebay works on a feedback system,mine being 100% ,this current "non payment" through Paypal will give me a strike against my name!  
 I have direct deposited into the bank since the previous problems with Paypal,& have never had a problem! I receive a receipt number from the bank, & proof I have paid the account.This has worked very well for me.The payment is usually in the sellers account the following day without any fees.  
 I have several friends who sell on Ebay,& it is there "bread & butter" the petrol in the car, their cars maintenance ect.If Ebay is allowed to have Paypal only as their payment option, their fees go higher, crippling the smaller sellers, thus depriving those essential extra few dollars needed to live reasonably.  
 The finale objection I have to Pay pal, is it is then the monopoly,it is owned by Ebay,& takes away our right of choice.No other Australian business that I am aware of takes away a freedom of payment choice.  
 I am number 9022 signature on a petition to present to Ebay to not allow this monopoly to proceed.  
 Surely nearly 10.000 concerned people cant be wrong. Not all those people know how to apply to you!  
 Thank you,& I hope the ACCC can take into consideration the strong feelings this application has caused.  
 Have a great day,  
 I remain,  
 Sandra A Willmet.

**Contact details excluded**

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