

Roy, Lauren

From: Petreski, Sonya on behalf of Adjudication
Sent: Tuesday, 29 April 2008 10:25 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: Ebay - PayPal - Restriction of Trade [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED
Security Classification: IN-CONFIDENCE

From: Ken Darling [mailto:ken.darling@accc.gov.au]
Sent: Friday, 25 April 2008 7:15 PM
To: Registers, Public
Subject: Ebay - PayPal - Restriction of Trade
Importance: High

**EXCLUDED FROM
PUBLIC REGISTER**

ACCC,

To whom it may Concern.

I use Ebay on a regular Basis & have usually bought using Ebay, though I have also sold items using Ebay.

During over 6 year period I have had over 1000 Trades & have never had a problem until I used PayPal. The Trader specifically said "no echeques".

PayPal took Cash from my Bank & did not give it to the Trader, instead PayPal turned my Cash into an 'echeque' where upon the Trader cancelled the PayPal transaction & also listed an "Unpaid Item Dispute" with Ebay.

Ebay & PayPal refused to do anything about the Dispute claiming neither had any knowledge of the Transaction.

I believe that by letting Ebay Aust force users to use PayPal (which is a wholly owned subsidiary of Ebay) restricts Trade by not offering other methods of Payment.

Regards

K. D Darling