

Petreski, Sonya**From:** on behalf of Adjudication**Subject:** FW: Spam: Proposed Paypal Only Payments On Ebay - Submission To TheACCC.**From:** Don Haddow [REDACTED]**Sent:** Wednesday, 23 April 2008 1:47 PM**To:** Adjudication**Subject:** Spam: Proposed Paypal Only Payments On Ebay - Submission To TheACCC.**EXCLUDED FROM
PUBLIC REGISTER**

Dear Sir/Madam,

I wish to make a submission with regards to the proposed eBay payment policy effective from 17th June whereby the only forms of payment allowed to be accepted on eBay Australia will be Paypal or COD. COD items will add another \$9.50 onto the other charges for postage & eBay's charges. eBay is falsely claiming that payments made by cheques or money orders, bank deposits or internet transfers or direct credit card payments are unsafe and insecure.

It is obvious that this is simply a short-handed way of eBay money grabbing and double-dipping into eBay seller's already slim profits as Paypal is owned and operated by eBay. eBay are going to slug sellers a fee as part of their charges and again when Paypal charges people a fee to accept payments to sellers from buyers to pay for auctions. As far as I know, buyers are also charged a fee from Paypal as well.

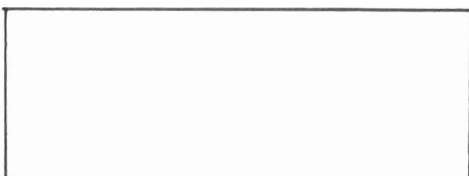
Furthermore, this new policy takes away the basic right of freedom of choice of payment options available for customers wishing to purchase on eBay, a basic principle of trading in the Australian marketplace. This to me isn't fair trading, but an anti-competitive system whereby they are dictating what we can do and how much we have to pay them to do it. Unfortunately, if this policy is not reversed, I am going to cease buying and selling on eBay Australia from 17th June and use OZtion for all my online auctions. At least I know this is an Australian online auction company, looking after the interests of Australians.

From what I've read and been told the Paypal Seller Protection Policy only applies to Verified Business and Premier Accounts, therefore, parcels sent by small time sellers will probably not be protected by Paypal. All sellers will raise their handling charges to help cover the extra expense incurred by being forced to accept Paypal. All buyers will be forced to pay these charges on top of their purchase prices. In many cases it may work out cheaper to purchase items direct from department stores to beat the charges. In order to receive Seller Protection from Paypal in cases of Item Not Received Disputes, proof of delivery is required. This means that normal postage will no longer be available for all parcels sent with Australia Post as sellers must have a minimum of registered post, at an extra cost of \$2.60. Buyers will have to fork out more yet again.

Thank you for your time and I hope you take my concerns onboard. I honestly believe that if these proposed changes come into effect that it will be to the detriment of normal Aussie eBayers rights to have a say in how they wish to pay for auctions.

Yours sincerely,

Don Haddow

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