

**Roy, Lauren**

---

**From:** oscar brown [REDACTED]

**Sent:** Tuesday, 22 April 2008 2:50 PM

**To:** Roy, Lauren

**Subject:** Re: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

**EXCLUDED FROM  
PUBLIC REGISTER**

Good morning,

I am not sure that I understand the difference between a comment on the issues and a public submission. However, I certainly have comments and I have no objection to making them public.

I am at a loss to understand why eBay feels that it should be treated differently than any other organisation. It uses the terms "buyer safety", yet then decides to make a large number of the buyers feel uncomfortable with a situation that smacks of a monopoly.

My first thought on the 21st May is that sellers and buyers should have the choice as to which form of payment they use. PayPal overrides every other option on invoices sent by sellers who allow this for payment within Australia currently. This is detrimental to sellers, certainly, but buyers, especially if they are new, do not even see the rest of the options. I can see no way that this would benefit anyone but the coffers of eBay.

The 17th of June would see PayPal as the only form of payment for anyone who didn't live locally to the seller. Many buyers dislike any kind of internet banking and still refuse to use anything other than a visit to the local branch, to pay for items. No matter how much eBay advertise the safety of PayPal, there are too many instances where buyers and sellers alike are left hanging by PayPal disputes. Some sellers have even had their accounts frozen, with no real explanation from PayPal.

It takes up to 5 days for funds from PayPal to be received by the seller, However, buyers want their items sent on receipt of funds. To them, this means the minute they use PayPal to pay, as the money is immediately removed from their credit cards or accounts. However, to the seller this means that he/she has to fund the postage themselves and wait for the funds to appear.

Many of my buyers are simply uncomfortable with the online payment system. Australians want FREE CHOICE in making decisions financial. Whether this is which electric company to use, or how to pay their bills. We are not a nation of robots, governed by a Communist government. We want to have our choices understood and respected.

As a seller, I foresee an unfair loss of income. Mainly from buyers using other auction sites, where the choices are as broad they should be. And PayPal fees. I currently do

not choose to accept this within Australia, as I once added up the fees charged by this system, over one month, and discovered I had lost \$500. And I am not a major seller of expensive items. I cannot afford this. I will be expected to spend postage before I get PayPal funds into my bank account.

But it is more than just the money. It is the feeling of no longer working through a portal auction site. I will be as effectively controlled as any conglomerate, working within a Communist state.

I am a fair and intelligent person. I see this move as nothing more than a profit for eBay exercise. It removes choices for buyers and sellers alike. This is completely un-Australian and I would hope that the ACCC would see this and decline the submission. Sheer weight of numbers, from the eBay buying and selling community should make it clear that few of us wish to have this succeed.

Yours faithfully  
Sue Anderson

----- Original Message -----

**From:** Roy, Lauren  
**To:** undisclosed-recipients:  
**Sent:** Tuesday, April 22, 2008 11:51 AM  
**Subject:** eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]

Good morning

Thank you for your email regarding the eBay International A.G. notification N93365.

The ACCC has commenced a public consultation process regarding this notification and is seeking submissions from interested parties. As a potentially interested party, you are invited to comment on the issues outlined in the attached letter. Alternatively, please indicate if you wish us to treat your email as a public submission regarding the notification.

<<IP LETTER.pdf>>

Kind regards

**Lauren Roy**  
Adjudication  
Australian Competition and Consumer Commission  
GPO Box 3131 | 23 Marcus Clarke St | CANBERRA ACT 2601  
Tel: 02 6243 4940 |

---

IMPORTANT: This email from the Australian Competition and Consumer Commission (ACCC), and any attachments to it, contain information that is confidential and may also be the subject of legal, professional or other privilege. If you are not the intended recipient, you must not review, copy, disseminate, disclose to others or take action in reliance of, any material contained within

this email. If you have received this email in error, please let the ACCC know by reply email to the sender informing them of the mistake and delete all copies from your computer system. For the purposes of the Spam Act 2003, this email is authorised by the ACCC [www.accc.gov.au](http://www.accc.gov.au)