

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 10:54 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: eBay International AG exclusive dealing notification N93365,-interested party [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Gary [mailto:] **EXCLUDED FROM PUBLIC REGISTER**
Sent: Saturday, 19 April 2008 3:12 PM
To: Adjudication
Subject: eBay International AG exclusive dealing notification N93365,-interested party

19 04 2008

To The ACCC

Dear Sir,

I wish to lodge an objection to eBay International AG - Notification - N93365 that is aimed at taking away my right of choice of payment for goods purchased at their on-line auction site eBay.com.au.

My concerns are that eBay states that their payment system, PayPal - an eBay Company and wholly owned subsidiary company to eBay, is safe and secure and that no other means of payments are as safe.

In the past 12 months my PayPal account has been compromised on two occasions. The first time I had an amount of \$235.50 removed from my account and the other time the sum of \$460.00 was stolen from my (safe and secure) account with PayPal. On both occasions I had to prove my own identity to PayPal before they would allow me to apply to have my own money returned to me. This process took 12 days to complete before I had my money returned to me. PayPal knew the transaction took place on both occasions as they were the ones who notified me that my PayPal account had been compromised yet they still let this theft take place.

As a seller as well as a buyer on eBay for a number of years I have the right to choose how I pay for and receive money for my goods and services.

As a rule, Australians have little faith in the overall security of paying online for goods using their credit cards. By being forced into paying by credit card through PayPal by eBay, this will significantly lessen a number of choices consumers have when purchasing products through eBay.

eBay states that direct deposit, cheques, Australian Post Money Orders are not a secure way for paying for goods but will happily accept these means of payments for their own fees and services.

eBay's new policy is like a department store requiring a consumer to pay by the stores exclusive payment system and accepting no other method of payment. It's just not done and grossly unfair.

I would hereby like to lodge with you my whole hearted objection to this unfair payment system and help retain the consumers of Australia their freedom of choice of payment methods.

29/04/2008

Gary John Turner.