

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 11:18 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: Regarding to Ebay's PAYPAL ONLY Policy,Australian consumers want to say, [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Alice Z [mailto:[\[REDACTED\]](mailto:)] **EXCLUDED FROM PUBLIC REGISTER**
Sent: Saturday, 19 April 2008 2:05 AM
To: Adjudication
Subject: Regarding to Ebay's PAYPAL ONLY Policy,Australian consumers want to say,

Dear Officer in ACCC:

For the benefits of all Australian consumers, I feel that it's unacceptable to let eBay ruled PayPal as the only payment method.

According to PayPal's policy, Paypal can put user's money from their account and hold it for 180 days without paying interest!!! My account has been put on hold by Paypal for a long time and the reason the told me it sounds so funny: they said it's for my account's safety, they have to check all my documents so I have to mail them all the invoices,business record,etc.

Since all my money in the Paypal account was put on hold, I have no money to buy materials and send it to my paid customers, then my business went down.It harms.

As we all aware that Paypal is a American company, I submit a complaint to **American Better Business Bureaus**, but it's useless.Paypal stated that **When you begin to using Paypal, it means that you accepted that Paypal has the right to put your money on hold for 180 days without interest!**

Then I found eBay users around the world have similar experience with me on www.aboutpaypal.org. ACCC officer please take a look at this site,and listen to our voice.

Currently Paypal has the power to judge all the transactions made by paypal on eBay Australia.I can't image that what could happen if Paypal will be ruled as the only payment method. eBAY is too powerful already.

Thank you for taking time to read my experience.
Best regards
Alice

It really harms.

eBay Australia wants to force members to use PayPal

23/04/2008