

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 11:36 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: eBay and PayPal [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Stephen Foster [mailto:[\[REDACTED\]](#)]
Sent: Friday, 18 April 2008 5:21 PM
To: Adjudication
Subject: eBay and PayPal

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PUBLIC REGISTER**

Dear Sir/Madam,

I am a concerned that eBay is using Australia as a test case in limiting the way customers can pay for items for sale. Basically forcing people to pay using PayPal (owned by eBay), as all the other convenient ways of paying for items will be removed. The only other option is Cash On Delivery, but not the Post Office type of COD, it is come to my house and pick the item up and pay, no postage allowed. It is possible that if this is allowed in Australia and not allowed in any other country, we could be the only ones, in the world, forced to use PayPal.

This appears to be a way for eBay to increase their own profits at the expense of ordinary eBay members, and ordinary eBay members will end up having to pay a lot more to sell on eBay and those PayPal fees and charges will most likely be passed on to buyers. Sellers will increase postage costs to cover PayPal fees. Many people refuse to use PayPal, as it is not as safe as ebay makes out. This means less buyers, less bids and sellers will be forced to sell items for cheaper prices, still having to pay the PayPal fees. Fees which are controlled by ebay. In my opinion, the only ones to benefit by this change are ebay.

Regards,
Stephen Foster

23/04/2008