

**Roy, Lauren**

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**From:** Blanch, Belinda on behalf of Adjudication  
**Sent:** Thursday, 17 April 2008 9:22 AM  
**To:** Chisholm, Shane; Roy, Lauren  
**Subject:** FW: Ebays new Paypal policy [SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

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**From:** Lucy [mailto:[\[REDACTED\]](#)]  
**Sent:** Wednesday, 16 April 2008 10:55 PM  
**To:** Adjudication  
**Subject:** Re:Ebays new Paypal policy

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I am voicing my disapproval with Ebays new policy that will be coming into effect soon that as both a buyer and seller on Ebay I will have no choice but to use Paypal.

I DO NOT like to use Paypal. They say they are doing it to protect buyers. That is a load of hog wash. There is still no real protection. And you have to jump through hoops to get anywhere.

They are taking away our rights to be able to accept or pay by any other means. The most popular being bank deposit.

Their only other payment option is cash on pick up. Well for a start you need to be in the same city as the seller. Not a lot of sellers want people coming to their homes. Think how dangerous that could be. Ebay have only put that in so that you will approve them. They know full well that not a lot of cash on pick up will be happening as people buy from all over Australia. They dont really want people to go and pay cash as they will miss out on more fees.

A lot of people still dont trust the internet, to put their bank details or their Creditcard details on it.

Not everyone has a creditcard to be able to pay via Paypal either.

If Ebay did not own Paypal, they would NOT be doing this.

It's funny how Bank Deposits were supposed to be safe, but now all of a sudden they are not.

Come on you guys at ACCC, stop this from happening. It's not fair on either buyers or sellers.

Please dont let them get away with it. It's highway robbery at it's best.

Please keep me informed of the progress of the ACCC's assessment of the notification.

My email address is [\[REDACTED\]](#)

Thanks, Lucy

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