

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 10:28 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: eBay changes - my opinion [SEC=UNCLASSIFIED]
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From: John & Tracey Rumming [REDACTED]
Sent: Sunday, 20 April 2008 1:04 PM
To: Adjudication
Subject: eBay changes - my opinion

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To whom it may concern.

I have an objection to the changes in eBay trade practices. They are advising that the public that use eBay only pay in two ways – either pickup only or use PayPal. No other payment method will be used. This means that we are being forced to put our credit card details onto the net in one place they say is a secure site. There are a lot of people who do not have a credit card, or do not want to throw their number all over the internet. 'Secure sites' can also be hacked and all details copied if the hackers are determined enough for the information they want.

I live in Western Australia and if I purchase something in NSW, I can not drive there to pick it up. 3800kms each way is a long way to drive. That means now I am being forced to use PayPal, and that has restricted my choice options right down to only 1 option.

As eBay and PayPal are owned by one company, they will now force people to be 'double dipped' of their money – Once by selling the item on eBay, then again by using the only option available by PayPal. As far as I see it, they want to get more profit by not only forcing people to use only their method of payment, but also by increasing rates once this change goes through. eBay and PayPal will wait until the change goes through, then advise everybody that now the changes are in effect, they will double the fees and force everyone to pay the higher costs. They can then continue small increases for as long as they want to with no opposition.

I think that handing eBay full control of payment methods is a very risky thing. Once this type of anti-competition thing gets in place, others will follow. (Want to buy this new car? Here is the finance of 30% for you to sign. I'm sorry, but this is the only payment method we will accept.)

Thanking You,

John Rumming.
Stratton, WA, 6056