

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 10:27 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: ebay trading changes [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
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From: Arthur & Lynn [REDACTED]
Sent: Sunday, 20 April 2008 2:08 PM
To: Adjudication
Subject: ebay trading changes

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PUBLIC REGISTER**

We would like to lodge my concerns regarding Ebay's change of policy regarding methods that payments are made.

As you know Ebay is introducing a new payment policy effective from 17th June whereas the only form of payment allowed to be accepted on Ebay Australia will be Paypal. We believe Ebay is falsely claiming that payments made by cheques or money orders, bank deposits or internet transfers or direct credit card payments are unsafe and insecure. However, it is obvious that this is simply a short-handed way of Ebay money grabbing and double-dipping into Ebay seller's already slim profits.

Furthermore, this new policy takes away the basic right of freedom of choice of payment options available for customers wishing to purchase on Ebay, a basic principle of trading in the Australian marketplace. Consequently, if this policy is not reversed many people, including ourselves, will be unable to take part in trading on Ebay.

**Regards,
Lynn & Arthur Field**