

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Wednesday, 30 April 2008 9:01 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: Regarding eBay and Paypal Exclusive Dealing Notification N93365
 [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Anne [mailto:] **EXCLUDED FROM**
Sent: Wednesday, 30 April 2008 5:13 AM **PUBLIC REGISTER**
To: Adjudication
Subject: Regarding eBay and Paypal Exclusive Dealing Notification N93365

Dear Sir/Madam,

Please accept my submission opposing eBay International AG's intended restriction of acceptable payment methods.

From June 17th 2008 eBay has stated Paypal will become the only payment method permitted to be used by sellers and buyers for the purchase of goods in an eBay transaction on eBay Australia.

There are some exceptions which include the motor vehicle trading on eBay.

Credit card payment and payment using a bank account must be made through Paypal.

Australian Money Orders , Bank deposits and Cheques will not be acceptable and have been deemed as unsafe methods of payment by eBay/Paypal for use on eBay Australia. Statements to this effect have been in evidence during the eBay Checkout procedure and in Paypal promotions being run on eBay.

The other "choice" of COD is expensive as the buyer must pay an Australian Post fee prior to being given the parcel and before the goods may be inspected to ensure all is satisfactory, eg. no breakages; correct item sent. Cash On Pick-up, if that is what is really meant, as opposed to COD, is often not a viable option due to the fact that seller and buyer are too far apart, or interstate.

Paypal is a financial institution not a bank.

OBJECTIONS.

I object to

The statement on eBay that Paypal is the only safe system of payment for goods on eBay Australia

30/04/2008

and the inference that it is not "safe" to pay using Bank Deposit (unless through Paypal), or with Australian Money Orders or Cheques, which is totally unacceptable.

A monopoly by any one institution which is completely undesirable and will create a precedent for businesses to emulate.

The enforced use of Paypal, which is owned by eBay, without the option of other legal payment methods permitted to enable sellers and buyers a wider choice This is an anti competitive action and not a desirable method of fair trading.

The changes intended by eBay/Paypal which are being presented as certainty by eBay before the ACCC has made public any final decision regarding the matter of the submission put forward by eBay/Paypal.

The fact that there will be higher fees for sellers which will lead to more highly priced items in many instances.

Thank you for considering this submission against the planned lack of payment choice to be introduced by eBay/Paypal on June 17th 2008 on eBay Australia.

Yours faithfully

A. Franey