

Petreski, Sonya

From: on behalf of Adjudication
Subject: FW: Ebay Notification N93365

-----Original Message-----

From: Ron May [redacted]
Sent: Saturday, 19 April 2008 12:23 PM
To: Adjudication
Subject: Ebay Notification N93365

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PUBLIC REGISTER**

The General Manager
Adjudication
ACCC
Canberra

Re Ebay Notification N93365

Dear Sir/Madam,

I note your letter to interested parties regarding the Ebay notification. I am concerned that the parties that have been invited to comment do not in fact represent the majority of the people who will be affected by this proposal. I would suggest that few of those contacted would have any relationship with the 5 Million or so Ebay users who are just Mums and Dads in Society.

In an attachment to the Ebay notification there are details of a survey of Ebay users, some 700 people, of which a very small proportion said they have had difficulties with fraud or payment systems as is. Most were happy with the current situation, some preferred Direct Deposit

Paypal goes on about its security, however I have had personal experience where I paid for an item from a USA seller, but the item did not arrive. I contacted the seller, after waiting several weeks, who stated that he could not remember actually posting the item, but as he had searched his goods and he couldnt find the item then he must have sent it, and it was lost in the mail. I put a claim to Paypal and after several weeks was informed my non arrival claim could not be supported and I would not be compensated for my loss. Apparently the seller must be able to prove he sent an item, to do this the goods will need to be sent by Registered mail or by Tracing services such a UPS etc. This will add further costs for sellers and if the proof of posting cant be produced then Paypal can avoid paying out on claims where the goods fail to arrive. In over 850 transactions I have not had one of my dispatches not arrive at their destination, including many overseas.

In over 850 transactions I have used all forms of receipt of payment including Paypal, Direct Deposit, Postal notes, Private Cheques, and COD. Not once have I had any trouble receiving the Funds.

In all of my transactions the only difficulty in a finance sense was where Paypal froze my account because in their words someone had attempted to access my account. This has never happened on any of my other accounts with Banks, Credit Unions or Post Office Postal Notes.

The Ebay site has received many comments objecting to this proposal and I draw these to your attention as part of the comments from persons affected.

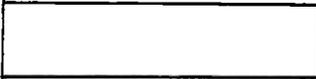
A concerned member of Ebay has expended his own Funds to establish a petition online for comments, please see www.petitiononline.com/ebayau/petition.html where over 8000 members of the public have voiced their discontent and by inference, I would like to include the content of this petition as part of my submission.

The attachment to the Ebay notification canvassed 700 persons, the petition has over 8000 responses all objecting to the proposal.

This Proposal would be analogous to the Reserve Bank requiring that all of its financial transactions must be through the Commonwealth Bank, or From Caltex requiring that all of its petrol sales must be from a specific service station, or Social Security requiring that its payments must be made via accounts held by a specific Banking organisation. The proposal is restrictive of trade, prevents Ebay members from selecting the most appropriate payment system for their circumstances, and is an extension to a monopoly that Ebay has been lucky enough to have created for itself at the right time.

Yours Faithfully

Ron May



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