

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 10:28 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: Objection to Submission N93365 from EBay Australia. [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

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PUBLIC REGISTER**

-----Original Message-----

From: [REDACTED]
Sent: Sunday, 20 April 2008 1:36 PM
To: Adjudication; rbainfo@rba.gov.au
Subject: Fwd: Objection to Submission N93365 from EBay Australia.

> [REDACTED] wrote:
> Sorry I sent this earlier but neglected to enter my contact details

Kaye McKay [REDACTED]
[REDACTED]

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>
>
> eBay Australia has recently announced a change to their selling policies
> in specific they are only to allow the use of PayPal as an online
> payment method.
> It is our belief that eBay has decided to force use of PayPal to ensure
> they can collect more fees from sellers as E Bay owns Paypal.
> This appears to be "Full line forcing" in specific "refusing to supply
> goods or a service unless the intending purchaser agrees not to: buy
> goods of a particular kind or description from a competitor"
> This will have a "effect of substantially lessening competition in the
> relevant market." as we will be unable to use the free service
> Australian banks and other financial institutions currently provide for
> us to collect funds online.
> Credit card payments may be accepted but must also go through the Paypal
> merchant.
> You should not believe E bay statements that the majority of buyers use
> Paypal, this may be so for the last 6 weeks as many sellers had bank
> details mysterically missing from their e bay accounts, something that e
> bay could not "fix" for over 6 weeks so buyers paid by Paypal.
> Also with clearing of payments it takes up to 8 working days (Paypal
> 4/4/08) for deposits to be cleared into our accounts and they have the
> nerve to charge us if we wish to withdraw under \$150. Paypal also
> collect interest on our funds but still charge us a fee for using them.
> I would like to add buyers will be charged more if they buy more than
> one item as we will not be permitted to combine postage for multiple
> purchases
> You only have to look on the internet for the thousands of complaints
> about Paypal.
> As a small business owner we feel as though we am being discriminated
> against, as we will have no other choice than accept these fees, a
> choice which we cannot viably afford, whereas if we actually shifted
> this business offshore, we would not be forced to use Paypal.
> This business was started as my daughter has cancer and rather than
> accept Government handouts we started this business to create an income
> for her.
>
> Your assistance in this matter would be greatly appreciated.