

**Petreski, Sonya**

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**From:** on behalf of Adjudication

**Subject:** FW: E Bay - Third line forcing

**From:** Greg & Donna Vaughan [redacted]  
**Sent:** Sunday, 20 April 2008 11:11 AM  
**To:** Adjudication  
**Subject:** E Bay - Third line forcing

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PUBLIC REGISTER**

I have already e mailed the ACCC and received a reply to my complaint which basically states: "The ACCC is responding to an "exclusive dealing" notification filed by eBay on April 11 requesting for immunity from the Trade Practices Act.

Section 47 of the Act prohibits exclusive dealing which broadly involves one trader imposing restrictions on another's freedom to choose with whom, in what or where it deals. In some cases, exclusive dealing is prohibited outright and, in other cases, only where it substantially lessens competition. "

I am a seller on E Bay. I pay to have my shop hosted there, I pay to list my items, I pay a percentage if they sell and now they want to force my clients to use Paypal which costs my customers nothing but yet again, Paypal takes a slice of my pie. This isn't double dipping- it's triple dipping. Australia is a very BIG country, many of my customers come from small towns that may not have the bank I use in it, so in these cases I allow Postal money orders as I will not force my customer to drive 2 hrs to the nearest town for an ANZ branch. They (my customers) should not be forced into a position to registrar their banking details with Paypal in order to purchase something from me. Everyone should have the right of choice. I agree that Paypal is fast and effective, but if this were truly about "online security" then why are we, the sellers, paying for it ? I have put many many hours building up my E Bay store, my profits are minimal unless an items sells straight away, first time. I will be forced to close my store and try to find somewhere to offload approx \$10k in inventory. I simply can't take yet another hit on my bottom line. I offer choice, my customers can pay in whatever way they feel the most comfortable. Who do E Bay think that are to remove a persons right to make their own choices ? I used to work in the Insurance industry and have had to take training in the FSRA. I know it isn't quite the same, but this resembles third line forcing to me because Paypal is owned by E Bay, which means EBay control the ENTIRE transaction and profit from doing so. I hope many of us write, I hope thousands do and I hope this gets looked into very carefully as the precedent it sets will have ripple effects.

Regards  
Donna Vaughan  
(ebay id donnavaughan64)