

Roy, Lauren

From: Petreski, Sonya on behalf of Adjudication
Sent: Wednesday, 23 April 2008 9:09 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: Exclusive dealing arrangement proposed by eBay International by forcing payments to me to be made through Paypal or personal pickup. [SEC=UNCLASSIFIED]

Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Patricia [REDACTED]
Sent: Tuesday, 22 April 2008 5:23 PM
To: Adjudication
Subject: **Exclusive dealing** arrangement proposed by eBay International by forcing payments to me to be made through Paypal or personal pickup.

**EXCLUDED FROM
PUBLIC REGISTER**

Dear Sir/Madam,

I wish to voice my objection to Ebay's/Paypal's latest manipulation of Australians' rights by restricting all payments for a sale on eBay to be made by either using, Paypal (eBay's own company) or Payment on Pick up, with the result that, if approved, it will lessen business competition at various levels for me and other Australian companies and/or compromise the safety of Australian citizens.

Payment on Pickup - Restriction of trade as it is Dangerous: As an eBay seller only 1 in 500 of my customers has ever asked to pick up from me, most items are posted/couriered rather than picked up. I believe eBay are aware of the infrequency of 'pick up' and have only selected this method because the law requires they have two and chose it knowing it would mean most buyers would have to use Paypal.

I feel that eBay/Paypal have manipulated this situation solely to claim double fees and as a result, this manipulation will exclude me trading with other banking institutions and Australia Post and most of my customers will no longer buy from me because they do not want to use Paypal as part of their eBay purchase.

If this payment method is used by sellers it will only be a matter of time before a seller is **assaulted or murdered** by someone who bids to buy (especially higher priced items) so they can get your address knowing the door will be opened and they will be admitted to your home where you have valuable goods. eBay are **compromising the security** of Australian homes by **forcing** sellers to allow this method. It is well known that an unfortunate person in Sydney who used the Trading Post to sell a valuable item was knifed to death by the 'buyer' on pick up. Do we have to be put in this perilous situation so eBay/Paypal can make more money as the only alternative will be Paypal? It will be blood money.

I do not allow pick-up for **valid security reasons** and therefore my ability to trade will be restricted and compromised by eBay's/Paypal's manipulations as I will now only have one method of payment available to me. I should have at least two, and two that I feel will be a

safe trading practice.

Paypal payments:

By only allowing payment by Paypal, eBay/Paypal have restricted business with Australian Banks and Australia Post, as previously three quarters of my buyers chose to deal with me as a seller on eBay through their bank to mine or through Australia Post via a Money order. Now that this free will and choice is to be taken from them, they will have to use a payment method which some have stated to me that they will not use as they feel it compromises their internet banking security and which forces and demands of them to open up an account with a company they do not wish to deal with, and therefore they are being forced to **exclusively deal with one company** or no longer buy on eBay. **Therefore their ability to shop and buy where they choose will be restricted.**

The effect on me personally is devastating as eBay's/Paypal's manipulation of the companies I trade with (restricting my bank trading and Australia Post services) means I have can no longer trade in a method with which I feel safe and secure and I no longer have freedom of choice.

My choice of trade is being taken away as I can no longer choose to have my money paid to my bank account. Thus my ability to trade will be restricted whilst I await Paypal's processes to move to completion and I finally get access to my money days after I have been paid (having paid another fee to get my money eventually transferred to my bank). I think that if Paypal want to act like a bank they should have the same trading practices an Australian bank has to adhere to.

Respectfully yours,

Patricia Partington

No virus found in this outgoing message.

Checked by AVG.

Version: 7.5.524 / Virus Database: 269.23.3/1390 - Release Date: 21/04/2008 16:23