

Roy, Lauren

From: Petreski, Sonya on behalf of Adjudication
Sent: Tuesday, 29 April 2008 10:23 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: eBay International A.G. notification N93365. [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: DJ & CA Simpson [mailto:
Sent: Monday, 28 April 2008 2:11 PM
To: Adjudication
Subject: eBay International A.G. notification N93365.

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I am concerned that eBay has requested that from 17 June 2008 all payments, other than pick-up will be made through PayPal. I was recently in the position of having made a PayPal payment and my bank account was targeted by a possible hacker. My bank informed me and the PayPal payment was one of the payments under scrutiny. Consequently my Visa Card was frozen until a replacement was sent and verified. During this time my account was virtually frozen except for internet banking and cheques. I could not deposit money as I live in a rural area and I needed to use my Visa Card for this transaction.

I agree that PayPal offers protection to the buyer and seller, especially for overseas transactions and agree that it should be offered as the preferred way of paying for goods but not the ONLY method as eBay is proposing.

I use eBay as an option to buy goods that are not easily obtained in my local, rural community but would be at a disadvantage if PayPal was the only form of payment and my account was frozen again as detailed above. I have since discovered that Visa offers a "Visa Verified" service that seems to offer protection similar to PayPal and wonder why this is not an alternate way of paying for goods purchased on eBay, as it once was.

Thank you for the offer of making this submission and airing my concerns.

Regards,
Christine Simpson

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