

**Roy, Lauren**

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**From:** Blanch, Belinda on behalf of Adjudication  
**Sent:** Monday, 21 April 2008 11:18 AM  
**To:** Chisholm, Shane; Roy, Lauren  
**Subject:** FW: Ebay exclusive use of Paypal [SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

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**From:** Rocket [REDACTED]  
**Sent:** Saturday, 19 April 2008 12:58 AM  
**To:** Adjudication  
**Subject:** Ebay exclusive use of Paypal

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I have used Paypal, Postal Orders, Direct Deposit and cash as a payment method for ebay purchases and have had no problem.

I object to no longer having the convenience of those choices.

I also object to ebay being the judge and jury on disputes and from reading contributions in their online forum they do not always get it right. I would prefer to fight my own battles than have intervention from a third party. Dispute resolution is the reason they are adopting the new Paypal policy but the ACCC needs to satisfy themselves that this is not a smoke and mirrors exercise to increase a revenue stream. Perhaps there is not the magnitude of problems that they claim, and lets face it statistics have a history of hiding the facts. When exchanging currencies for overseas purchases Paypal is not always the cheapest method. I believe excluding other methods of currency exchange for overseas purchases is not in the spirit of the Trade Practices Act. 1974.

I also view the process of having to submit a public submission as being threatening and indeed thought twice about responding. It would be interesting to compare the number of enquiries the ACCC received verses the number of Public Submissions. If there is a big variation then the process is flawed because it does not truly represent the public's best interest.

Thank you for the opportunity to contribute to the debate.

Rod Mell

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