

**Roy, Lauren**

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**From:** Blanch, Belinda on behalf of Adjudication  
**Sent:** Friday, 18 April 2008 11:50 AM  
**To:** Chisholm, Shane; Roy, Lauren  
**Subject:** FW: Paypal only for ebay? Please help! [SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

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**From:** ebay @ Gold Coast Rentals [mailto:ebay@gcrp.com.au]  
**Sent:** Friday, 18 April 2008 11:06 AM  
**To:** Adjudication  
**Subject:** Paypal only for ebay? Please help!

Hi to the Team at ACCC,

Our company is a licensed Real Estate office with QLD Fair Trading, part of our licensing requirement is to operate a trust account. (which we do)  
Our Company name is: Gold Coast Rental Properties, Our licence number is: 3014811. We have 100% positive feedback and we are a Gold Power seller. We have also had zero complaints within eBay or fair trading. (not sure what risk eBay have with us)

At this stage I am unsure of our ability of accepting PayPal, at present our clients on eBay pay directly into our trust account or pay via a special merchant facility that pays direct into our trust account. As you guys would be well aware, trust account protect the consumer however after a number of attempts asking eBay to exempt us from the new rules I have been ignored.

I understand eBay trying to make trading safer however a blanket ban of all members taking certain payment methods is not on.  
I could understand unlicensed traders for a qualifying period having to accept PayPal only or traders with poor feedback or certain blemishes on their trading record being made to use PayPal until there trading record improves.






Please do not hesitate contacting me on  or return email.

Kind Regards,

**EXCLUDED FROM  
PUBLIC REGISTER**

Chris Murphy



 [chris@gcrp.com.au](mailto:chris@gcrp.com.au)  
 (PHONE) 1300 55 RENT (7368) (PHONE)  
 (FAX) (07) 56 577 096 (FAX)  
 PO Box 8040 Bundall QLD 4217  
 Level 15, Corporate Centre 1, Cnr Bundall Rd and Slayter Ave Bundall QLD 4217

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21/04/2008

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