

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Friday, 18 April 2008 3:16 PM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: Ebay exclusive dealing notification N93365 [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Ross Herbert [mailto:
Sent: Friday, 18 April 2008 12:36 PM
To: Adjudication
Subject: Ebay exclusive dealing notification N93365

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Dear ACCC,

As a consumer and a user of Ebay for both buying and selling on a non-business basis, I strongly object to the proposal by Ebay to allow Paypal, or Visa/Mastercard - via Paypal exclusive transactions to be offered on their website as indicated below.

from 17 June 2008, supply the services on the eBay Site to users on the following conditions:

o sellers may only offer to accept payment made through PayPal, Pay on Pickup or Visa/Mastercard processed by PayPal;

o all eBay transaction must be paid for using PayPal, Pay on Pickup or by Visa/Mastercard processed by PayPal, and not through the use of any other payment method; and

o sellers will still be permitted to have arrangements with third party providers that provide checkout facilities (commonly as part of an overall business/inventory management facility).

When a customer purchases a product from these sellers, the customer is not taken to eBay checkout - but instead redirected to a third party checkout facility. However the seller must be a PayPal member and the product must be paid for using eBay's accepted payment methods and not through the use of any other payment method.

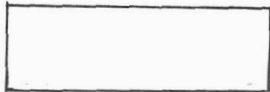
The majority of transactions are such that cash payment on pickup is rare, and payment by direct bank deposit may be preferred. It is this point which I object to.

I urge you to disallow Ebay from excluding direct bank deposits as a valid and legitimate means of payment on their website. Buyers may wish to make use of their own bank account statements to keep track of their overall financial position and must not be prevented from using this legitimate tool purely to satisfy the monopolistic move by Ebay to maximise profits while inconveniencing customers.

Yours Sincerely,

Ross Herbert

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