

**Roy, Lauren**

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**From:** Blanch, Belinda on behalf of Adjudication  
**Sent:** Monday, 21 April 2008 11:09 AM  
**To:** Chisholm, Shane; Roy, Lauren  
**Subject:** FW: Ebay's intended exclusive payment method of Paypal  
[SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

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**From:** Lara [REDACTED]  
**Sent:** Saturday, 19 April 2008 9:34 AM  
**To:** Adjudication  
**Subject:** Fw: Ebay's intended exclusive payment method of Paypal

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PUBLIC REGISTER**

Please accept the below as our public submission.

I am writing to object to Ebay's intention of narrowing their payment methods to Paypal only (a company owned by eBay).

My sister and I have run our business strictly online via eBay now for over 5 years, and these intended changes will severely limit or end our relationships with many of our valued customers who are elderly, living rurally or only have basic computer skills and distrust giving out their banking and credit details online, and lets face it there is a strong basis for their concerns.

Buyers who pay with Australia Post money orders, personal/bank cheques and bank transfers count for more than 60% our sales and we have never had any difficulties with these methods.

Ebay purport Paypal to be the safest Payment method (this has proven time and time again not to be true, scammers are rife within the Paypal system) whilst I am not anti-Paypal, it is reprehensible that Ebay feel they have the right to tell us that we no longer have payment options.

This is greed only on eBay's behalf, and will have a detrimental effect to our sales and therefore our main source of income.

Kind Regards,

Lara Kearns

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