

**Roy, Lauren**

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**From:** Blanch, Belinda on behalf of Adjudication  
**Sent:** Friday, 18 April 2008 3:14 PM  
**To:** Chisholm, Shane; Roy, Lauren  
**Subject:** FW: Ebay unfair trading claim.. [SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

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**From:** Owen [mailto:  
**Sent:** Friday, 18 April 2008 1:11 PM  
**To:** Adjudication  
**Subject:** Ebay unfair trading claim..

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Hello there,

Please be advised that I feel eBay has no right to force me to use THEIR Paypal system when I am selling and purchasing from individuals on a site owned by eBay. **Ebay sell or buy nothing.** It is outrageous that they demand I use their Paypal system in conjunction with **private** sales hosted on their web site. This does not seem right or fair. In fact it seems illegal.

Their assertions that eBay's Paypal system is more secure than bank deposits (my preferred method) and money orders and COD is a ludicrous, nonsensical, unsubstantiated claim and a smoke screen.

I cannot sell or buy on eBay as from 17th June 2008 unless I open a Paypal account. If I do not do this (And I won't be!) I and others who choose not to join Paypal will be SEVERELY less competitive on eBay as we/I cannot offer bank deposit or money orders or COD. That is plain as day.

Therefore I believe they qualify for removal of immunity on both counts :

That,

- the proposed conduct will result in a substantial lessening of competition;
- the public benefit that may result from the proposed conduct would not outweigh the detriment to the public caused by the lessening of competition.

I have also found eBay customer service to be appalling. They do NOT provide telephone numbers for their business or any telephone contacts. Which is a nonsense in today's age. In summing up. I merely "tolerate" eBay in order to buy and sell privately online. They impress me not one bit.

Many thanks,

Owen Jeffries

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