

Roy, Lauren

---

**From:** Blanch, Belinda on behalf of Adjudication  
**Sent:** Monday, 21 April 2008 11:02 AM  
**To:** Chisholm, Shane; Roy, Lauren  
**Subject:** FW: eBay International A.G. notification N93365 [SEC=UNCLASSIFIED]  
**Categories:** SEC=UNCLASSIFIED  
**ACCC Classification:** SEC=UNCLASSIFIED

---

**From:** Morris [mailto:] **EXCLUDED FROM PUBLIC REGISTER**  
**Sent:** Saturday, 19 April 2008 11:25 AM  
**To:** Adjudication  
**Subject:** eBay International A.G. notification N93365

To whom it may concern,

Please see below for my submission to the ACCC. Thank you for the opportunity to do so.

I am very disappointed that eBay is forcing all seller to use paypal, as the only form of payment. Considering eBay own paypal, they are in effect double dipping on the fee's not to mention, the lack of security that paypal offers for sellers.

As a seller I am very concerned about the ramifications of only being able to offer paypal, as I have numerus pick up only items due to size and weight. Sadly paypal has a very limited acceptable proof of shipment, mainly in the form of a postal receipt. Now obviously a pick item would not have a postage receipt so should a buyer decide they do not want the item, change there mind, do not want the item, or simply just decide to be deceptive, paypal will instantly refund the buyers payment unless I can prove postage, which on a pick up item there is no proof of postage.

As a buyer, by implementing this new rule eBay is taking away our choice. Our choice to use the payment method we feel most secure with. Not all ebayers are computer savvy, and many are fearful of listing too much private information over the internet. Why should someone not up with the latest technology be prevented from using eBay? Currently there is the option to use bank deposit at the bank counter, bank cheque or money order, these will be abolished, and any seller or buyer caught using these methods will be penalised.

EBay repeatedly state that they are not the seller, but are the provider of the medium with which to trade. If this is the case, then why are they permitted to make decisions affecting my online business as well as the buyers. EBay are also creating an unfair and uneven playing field, in allowing the buyers to leave whatever feedback they like, but forcing the sellers into leaving none. To my thinking, this will render the feedback system currently in place totally useless. And encourage more non paying bidder, as well as auction bombing.

Please do not let eBay make these changes.

Thank you,

Kim Morris