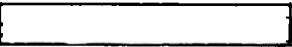


Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Friday, 18 April 2008 5:22 PM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: eBay submission [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Merryl Walker [mailto:
Sent: Friday, 18 April 2008 4:43 PM
To: Adjudication
Subject: eBay submission

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PUBLIC REGISTER**

Hi,

I would like to have my say on eBay's decision to only offer PayPal and COD as payment options.

I had a PayPal Account but closed my account after fraudulent activity occurred. My bank account was direct debited \$233 without my authorisation, and whilst PayPal was able to eventually return my funds to me, it took about 2 weeks until my funds were able to be accessed and deposited in my bank account.

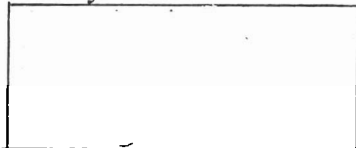
This was at much inconvenience to me, through bank interest lost, and time taken in phone calls to PayPal to rectify the issues from this fraudulent activity.

It is because of the ease of access to my bank account, and the interminable waiting time for PayPal to rectify this problem, I closed my PayPal account.

I will not be able to transact on eBay either as a buyer or a seller without a PayPal account, so unfortunately will be effectively 'barred' from the eBay marketplace.

Regards,

Merryl Walker



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