

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Thursday, 17 April 2008 1:26 PM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: EBay and Paypal [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
ACCC Classification: SEC=UNCLASSIFIED

From: Andrea Lowe [mailto:[\[REDACTED\]](mailto:)]
Sent: Thursday, 17 April 2008 1:07 PM
To: Adjudication
Subject: EBay and Paypal

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PUBLIC REGISTER**

I would like to complain about the changes that are being forced upon us by eBay.

I am an Australian Citizen and feel that part of the Australian way is having a "choice" in life.

How can these greedy bastards force us to pay for and to accept payment through their own subsidiary company? Along with having NO other option. For those without a credit card the payments can take up to 7 days to clear into the sellers account as the funds are transferred from a bank account. I have used Internet banking for many years and I know that they payment can be in the sellers account the next business day yet we are being forced now into having to wait a week!!!

For small time hobby sellers like myself (not only small sellers but big sellers too) this will cost an arm and a leg in extra fees.

For me alone I will be paying a total amount of 4 separate fees to eBay and Paypal when this policy does come in.

1. Listing fees
2. Final value fees
3. Paypal fees for accepting the payment
4. A transfer fee of \$1 for any amount under \$150 that is transferred back to my bank account.

EBay are trying to "polish up" the new policy by saying that the buyer protection will be raised from \$3000 to \$20000 but realistically there are VERY few transactions that are over \$3000 anyway so it is merely an attempt to "butter up" by increasing the protection.

Yours in hoping

Andrea
 Yester*yearz (eBay selling ID)