Roy, Lauren

From:	Blanch, Belinda on behalf of Adjudication
Sent:	Monday, 21 April 2008 10:14 AM
To:	Chisholm, Shane; Roy, Lauren
Subject:	FW: Objection to eBay International AG - Notification - N93365 [SEC=UNCLASSIFIED]
Categories:	SEC=UNCLASSIFIED
ACCC Classification:	SEC=UNCLASSIFIED

From: Darren Chandler

Sent: Monday, 21 April 2008 2:35 AM

To: Adjudication

Subject: Objection to eBay International AG - Notification - N93365

EXCLUDED FROM
PUBLIC REGISTER

Dear Sir/Madam,

This is to register my objection to the proposed enforcement of PayPal as the only payment method available on eBay.

As a seller, I believe I should be able to offer customers a choice of payment methods, including direct bank deposit.

Experienced sellers with plenty of positive feedback are implicitly trusted on eBay, and eBay has gone to great lengths to build this "trust" system over many years. I have never had an issue with a "powerseller" on eBay who has made a large number of transactions, and has a good feedback score.

For sellers like these, there is no justification for limiting the choice of payment options. Commerce is about choice, and many eBay users are experienced and intelligent enough to determine whether a seller is trustworthy, or an alternative payment method is safe.

I am concerned that many years of building up positive feedback has been wasted by the majority of honest sellers out there, as eBay wants to restrict how they conduct their business and basically force them to increase their prices to accommodate the commissions that are a part of every PayPal transaction.

If a similar action took place in a department store, that insisted customers use its store charge card exclusively, people would leave the store en masse, and take their business elsewhere. However eBay has little competition in Australia, and so many customers will be compelled to use PayPal, whether they like it or not.

I also believe eBay should openly disclose the fact that they own PayPal.

Regards

Darren Chandler