

Roy, Lauren

From: Blanch, Belinda on behalf of Adjudication
Sent: Monday, 21 April 2008 10:27 AM
To: Chisholm, Shane; Roy, Lauren
Subject: FW: Ebay's new Paypal only payments [SEC=UNCLASSIFIED]
Categories: SEC=UNCLASSIFIED
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From: Carol Maister [REDACTED]
Sent: Sunday, 20 April 2008 2:28 PM
To: Adjudication
Subject: Ebay's new Paypal only payments

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As a long time seller on ebay it is of great concern to me Ebay's announcement of Paypal only payment methods as of June 2008. There are concerns on a variety of levels as follows:

- Less people will be interested/able to buy as they do not have/use credit cards, do not believe it to be safe etc. These customers would normally use bank deposit, money order etc as acceptable payment methods. Instantly less customers.
- Increasing fees will be incurred by sellers accepting Paypal, which will inevitably increase the postage/handling costs for buyers, or will be incorporated into the starting price of items listed. Thus prices will be pushed up in one way or another, or customers will spend less.
- Seller protection only covers Paypal payments which can provide proof of postage which will require an extra charge of \$2.70 for Registered Post for all items. This is an expense many people do not wish to pay for, especially on lower priced items. Again, less customers.

I would imagine that with the already high cost of ebay fees, there will be a large number of sellers who will cease to trade on ebay. I personally will be considering it.

I urge you to find these changes unacceptable and take appropriate action.

Thank you for your time.

Kind regards,

Carol Maister

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